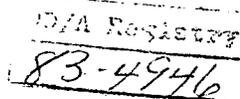


Central Intelligence Agency



Washington, D.C. 20505



29 NOV 1983

The Honorable Gerald P. Carmen  
Administrator  
General Services Administration  
Washington, D.C. 20405

Dear Jerry:

Since the formation of this Agency, the General Services Administration (GSA) has provided varying degrees of support in the areas of procurement, supply, transportation, major construction, protective services, and building maintenance and operation. While many services provided have been acceptable and, on occasion, outstanding, in the areas of protective services and building maintenance and operation GSA's services have always been marginal. As the Agency has become ever more dependent on modern technology to meet our national security mission, the quality of services has become unacceptable. In our view, GSA's failure is attributable to inadequate management and the lack of sufficient personnel and financial resources which neither time nor change of administration nor the constant series of platitudes and assurances emanating from GSA have ever solved. For that reason, the time has come for us to terminate our relationship with GSA in certain areas, renegotiate it in others, and reaffirm it in still others.

More specifically, with respect to protective services and building maintenance and operation, I request your help in achieving the following:

a. Protective Services: For several years the vacancy rate among Federal Protective Officers (FPOs) has approached 40 percent with no progress on recruitment and, seemingly, no hope for the future. We have been assured on numerous occasions by GSA that steps would be taken to rectify this problem but instead the problem slowly gets worse. Many guards are working double shifts (16 hours per day) and several have recently been found sleeping on post. Their responsiveness continues to deteriorate, unfortunately, at the same time the security threat to the Agency is increasing. To meet the need, we have even had to recruit our own, albeit limited, protective staff ("Blue Blazers") to supplement the FPOs. In view of these problems, it is our desire that all FPO positions be transferred to

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the Agency over a three-year period beginning first with internal building posts and ultimately to include all FPO posts in support of the Agency. These positions will then be filled by "Blue Blazers" hired directly by the Agency.



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c. Headquarters Powerhouse (including main utility distribution centers in the Headquarters Building): For a number of years GSA has failed to adequately staff, maintain, or make capital improvements to this plant. The Agency has had to budget for many necessary capital improvements and even when we have provided funds for additional reimbursable personnel, GSA has been unable to recruit the necessary personnel. The importance of the reliability of the plant, the unique capital improvements which must be made, and the skills of the personnel who operate it are critical to the worldwide mission of this Agency. More and more functions are performed "on-line" with our computer and communications centers and no failure of power, cooling, and other utility services can be tolerated. We expect to work with you to develop an orderly transition of responsibility for this activity to CIA.

d. Headquarters Building Maintenance and Operation (including the planned new building): The original Headquarters Building was constructed using Agency funds with GSA, at our request, acting as construction agent (this is also the case with the new building planned for construction). The then DCI, Mr. Dulles, also asked GSA to

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provide maintenance and operation services, an arrangement we no longer find satisfactory. The building is twenty years old and suffers from neglect. While it may be possible to continue some GSA maintenance and operation services in these buildings, it would only be agreed to on a reimbursable basis and only if GSA can assure adequate management and staffing and provided no SLUC payments will be involved. In fact, our attorneys assure us that our current payment of SLUC on this building may well be improper.

In the areas of procurement, supply, transportation, and major construction, GSA's services continue to meet our needs and, for that reason, need to be reaffirmed. However, as detailed above, GSA services are unacceptable in the areas of protective services and building maintenance and operation and must be severed or renegotiated. At present these services, or the lack thereof, are adversely impacting our national security mission, a situation I cannot and must not tolerate if I am to effectively carry out my responsibilities. The time for a new and comprehensive agreement on our relationship, within the framework I have outlined above, is now. I seek your cooperation in resolving this problem.

Yours,

~~7s7~~ William J. Casey  
 William J. Casey  
 Director of Central Intelligence

D/L:DCKing:fjs,  (17 Nov 83)

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Distribution:

Orig - Addressee  
 1 - DCI  
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